

FAMILY VIOLENCE LEAVE

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Authority and Application

Clause 59 of the *Victorian Public Service Enterprise Agreement 2024* (the Agreement) applies to Victorian Public Service (VPS) Departments and Agencies (Employers) and their Employees covered by the Agreement who are experiencing family violence.

Overview

Employers are committed to promoting a workplace free from all forms of violence and recognise that Employees may sometimes experience situations of violence or abuse which constitute family violence that may affect their attendance or performance at work.

Clause 59 of the Agreement together with the National Employment Standards (NES) contained in Part 2-2 of Chapter 2 of the *Fair Work Act 2009* (Cth) (FW Act), sets out an Employee's entitlement with respect to family violence leave.

Clause 59 of the Agreement recognises the important role workplaces can play in supporting affected persons to deal with the adverse consequences of family violence and was introduced as part of the Victorian Government's broader response to the recommendations of the Royal Commission into Family Violence.

Clause 59 of the Agreement articulates the range of supports that are available to Employees who are experiencing family violence which include:

- Up to 20 days per year of employment of paid special leave for Employees other than casual Employees.
- Up to 10 days paid leave and a further 10 days unpaid leave in any single year of employment starting from the Employee's anniversary date is available for casual Employees.

Employees may use paid leave for medical appointments, legal proceedings and/or other activities to assist the Employee to deal with the consequences of family violence and/or to remove themselves from dangerous or violent situations (this leave is not cumulative but if the leave is exhausted consideration will be given to providing additional leave).

Meaningful workplace supports (such as flexible working arrangements, changes to the Employee's ordinary hours of work, altered working locations or duties and/or other reasonable support measures) are available to assist Employees to minimise any negative impacts on the employment of affected Employees.

Employees who are experiencing family violence are encouraged to speak to their manager, any Family Violence contact within the workplace, human resources contact, workplace safety/injury management contact or the Employee Assistance Program (EAP).

The supports and paid or unpaid leave provided under clause 59 of the Agreement and under the NES do not extend to perpetrators (or alleged perpetrators) of family violence.

References to 'Family Violence' in this policy include 'Family and Domestic Violence'.

Relevant provisions of the Agreement

Clause 59 - Family Violence Leave

Clause 10 – Right to Request Flexible Working Arrangements

Supplementary Guidance Information

1. What is family violence?

- 1.1. Family violence is defined by the *Family Violence Protection Act 2008* (Vic).
- 1.2. A central element of family violence is behaviour aimed at power and control through fear. Family violence can take numerous forms, including physical and sexual violence, threats and intimidation, psychological, emotional and social abuse, coercive or controlling behaviour and economic deprivation.
- 1.3. Family violence includes one or more of these forms of behaviour by an individual against a family member or someone with whom they have, or have had, an intimate relationship. A family member also includes any other person who may be regarded as being like a family member, having regard to the circumstance of the relationship, such as social and emotional

ties, home environment, cultural recognition of the relationship as being like family or provision of care whether paid or unpaid.

1.4. Anyone, regardless of gender identity, can experience family violence.

2. Who can access family violence support?

2.1. The Employer is committed to providing any Employee who is experiencing family violence with the necessary support and flexibility to act against family violence while maintaining their employment. Paid work plays a crucial role in providing the financial stability to enable people experiencing family violence to remove themselves from dangerous, abusive or violent situations.

2.2. Clause 59.8(b) of the Agreement makes provision for people assisting someone experiencing family violence.

2.3. The supports and paid and unpaid family violence leave available under clause 59 of the Agreement, and under the NES, do not extend to perpetrators (or alleged perpetrators) of family violence.

3. Forms of support available to an Employee experiencing family violence

3.1. Clause 59 of the Agreement seeks to ensure that public sector workplaces support Employees to maintain economic independence by putting into place reasonable measures to assist Employees to overcome any actual or potential work-related impacts, including impacts on their attendance or performance of work.

3.2. The forms of support provided by clause 59 of the Agreement, which may be available to an Employee who is experiencing family violence, include:

3.2.1. Leave Options - Employees other than Casual Employees

- Up to 20 days paid family violence leave in a 12-month period (non-cumulative) is available to an Employee who is experiencing family violence and is required to be absent from the workplace to deal with the impact of family and domestic violence.
- Leave is available in full at the start of each employment year in line with an Employee's anniversary date and does not accumulate from year-to-year. Where an Employee has exhausted their leave allocation in any single year of employment, consideration will be given to providing additional leave.
- Family violence leave will be paid at the Employee's full rate of pay, including any applicable allowances, overtime payments or penalty rates, regardless of any enterprise agreement provision to the contrary. For an Employee other than a casual Employee, the Employee's full rate of pay is worked out as if the Employee had not taken the period of leave.
- Pro-rata entitlements for part-time Employees will continue to apply in accordance with clause 20.4 of the Agreement provided that the pro-rata arrangements result in at least 10 days paid family violence leave per annum for each Employee.
- If the paid family violence leave allocation in any particular year of service has been exhausted, the Employer may consider granting additional leave, subject to the approval of the Employer's delegate. Employees experiencing family violence may apply for additional paid family violence leave without first exhausting other accrued leave entitlements. This leave is in addition to existing leave entitlements and may be taken as consecutive or single days or as a fraction of a day and can be taken without prior approval where it is not reasonable in the circumstances to provide notice to the

Employer. If leave is taken without prior approval, the Employee should seek to fulfil evidentiary requirements soon as reasonably practicable after the taking of the leave.

- An Employee may, with the approval of the Employer, access other forms of accrued paid leave in conjunction with paid family violence leave.
- Employees who are experiencing family violence that access paid family violence leave during a period of other paid leave, such as paid personal/carer's leave, are not taken to be on paid personal/carer's leave for the period of the paid family violence leave.

3.2.2. Leave Options - Casual Employees

- A casual Employee who is experiencing family violence is entitled to up to 10 days paid family violence leave and 10 days unpaid family violence leave in any single year starting from the Employee's anniversary date. (non-cumulative).
- This leave is available in full at the start of each employment year in line with an Employee's anniversary date and does not accumulate from year-to-year. Family violence leave will be paid at the Employee's full rate of pay, worked out as if the Employee had worked the hours in the period that the Employee was rostered including any applicable allowances or penalty rates, regardless of any enterprise agreement provision to the contrary.
- In addition to the entitlement to 10 days paid family violence leave, the Employer may use their discretion to grant further paid leave to a casual Employee experiencing family violence, for example, a long term casual Employee, under clause 77 (Other Leave) of the Agreement on a case by case basis.

3.2.3. Other workplace supports

Employees may have access to other workplace supports including:

- access to the EAP, a family violence support service or other similar resources;
- temporary or ongoing changes to span of hours, patterns of hours and/or shift patterns;
- temporary or ongoing job redesign or changes to duties;
- temporary or ongoing relocation to suitable alternative employment within their department or agency. Where it is not safe for the Employee to provide suitable alternative employment with the department or agency, options for temporary or ongoing relocation within the VPS may be explored;
- a change to telephone number or email address;
- changing or replacing work ICT resources (including phones, iPads and/or computers) so they cannot be used to track an Employee who is experiencing family violence;
- development of a Workplace Support Plan; and/or
- any other appropriate measure, including those available under existing provisions for family friendly and flexible work arrangements, or other security measures.

Requests from an Employee to change their working arrangements under clause 59 of the Agreement must be treated and responded to in the same manner as a request under clause 10 of the Agreement.

Any changes to an Employee's role will be reviewed at agreed periods in accordance with clause 59.9(c) of the Agreement. When an Employee is no longer experiencing family

violence, the terms and conditions of employment may revert back to the terms and conditions applicable to the Employee's substantive position.

Upon request by an Employee, the Employer may, in consultation with the Employee, implement a Workplace Safety plan, which includes specific measures to minimise risk that the Employee will be subject to violent or abusive behaviour at work from the alleged perpetrator of family violence and protocols for dealing with a crisis situation.

Upon request by the Employee, and where the Employer has the technological capabilities to do so, the Employer may use existing IT services to screen the Employee's devices, including private devices, for spyware and malware. In considering whether this is appropriate, consideration should be given to whether removing spyware or malware from a personal device would put the Employee at greater risk by alerting the alleged perpetrator. The Employer and the Employee will agree on what the screening will entail, and if anything is to be removed from an Employee's devices, as well as the period of screening and whether it needs to be reviewed and extended beyond the initial period agreed.

4. Forms of support available to an Employee supporting a person who is experiencing family violence

- 4.1. Supporting someone while they are dealing with family violence may require time away from work. The forms of support which may be available to an Employee supporting a person who is experiencing family violence include:
 - 4.1.1. referral to the EAP (whose services include professionals trained specifically in family violence), a family violence support service or other similar resources;
 - 4.1.2. personal/carer's leave (subject to the approval of the Employer) to accompany the person experiencing family violence to court, hospital or medical appointments, or to care for children or provide support during other similar activities (see clause 59.8(b) of the Agreement); and/or
 - 4.1.3. any other appropriate measure.
- 4.2. Employees requesting time-off work to support a person who is experiencing family violence should talk to the Employer to seek approval for personal/carers leave and discuss appropriate evidentiary requirements, such as those prescribed by the Personal/Carer's Leave common policy, including a statutory declaration, or other relevant evidence that would satisfy a reasonable person.

5. Assistance dealing with Family Violence matters

- 5.1. Employees who wish to discuss any issues relating to family violence can speak to a manager, any Family Violence contact within the workplace, human resources contact, workplace safety/injury management consultant (or equivalent), the EAP, another appropriate individual within the Department or Agency, an Accredited Representative of the Union or union Workplace Delegate.
- 5.2. Noting the requirements of clause 59.9(f) of the Agreement, if the Employer's existing EAP provider does not have the ability to provide requisite specialist support to the Employee, it would be appropriate to refer the Employee to other services able to provide specialist support as an interim measure. When Employers are selecting future EAP providers, they must ensure their preferred future EAP provider has appropriate specialist skills in the area of family violence.

6. Impacts of family violence on an Employee's performance and/or attendance

- 6.1.** A consequence of family violence may be the deterioration in an Employee's attendance and/or performance at work. Employers must, where the issue is known to them, consider the impact violence can have on an Employee's performance and be sensitive to their experience of family violence when seeking to address attendance and/or performance issues.
- 6.2.** No adverse action will be taken against an Employee if their attendance or performance at work suffers as a result of experiencing family violence. 'Adverse action' is action taken by the Employer against an Employee that is detrimental or prejudicial to an Employee in their employment, including disciplining or dismissing the Employee.

7. Applying for family violence leave

- 7.1.** Employees will need to discuss leave requests with the Employer. Wherever possible, this should occur prior to the taking of leave.
- 7.2.** If for any reason the Employee is uncomfortable speaking to their manager about the reasons for applying for leave, the Employee may seek advice and assistance from any Family Violence contact within the workplace, their local Human Resources or People and Culture Unit (or equivalent) and/or a more senior manager.
- 7.3.** In circumstances where it is not possible to first discuss the taking of family violence leave with their manager, the Employee must:
 - 7.3.1.** notify the Employer of their intended absence as soon as practicable; and
 - 7.3.2.** submit their leave application as soon as reasonably practicable on their return to duty, together with the required documentation supporting the absence (where required by the Employer).
- 7.4.** Where evidence is requested by the Employer, leave cannot be approved until the relevant documentation has been provided. However, the Employer may grant the Employee provisional approval pending receipt of the requested relevant documentation.
- 7.5.** Paid family violence leave will be made available where the Employee is experiencing family violence and/or the Employee's absence from work is to respond to the impact of experiencing family violence, including, but not limited to:
 - 7.5.1.** engage in activities associated with dealing with the immediate effects of family violence such as removing themselves from dangerous or violent situations, reporting incidence to the police or similar;
 - 7.5.2.** deal with the immediate consequences of an incidence of family violence, such as attending counselling appointments, seeking legal representation or attending legal proceedings;
 - 7.5.3.** provide childcare, arrange for the safety of themselves or a close relative, and other activities related to, and as a consequence of, family violence; or
 - 7.5.4.** attend to other activities with a direct and proximate relationship with the incidence of family violence, such as the protection of assets, pets, livestock and personal property and important paperwork such as Birth Certificates, Passports, Bank Account information and Insurance Documents.

8. Requesting other support and assistance

- 8.1.** Where an Employee wishes to make changes to their hours, patterns of work, regular duties or location to assist them to mitigate the impacts of family violence on their employment, they should first discuss these changes with their manager, any Family Violence contact within the workplace and/or local Human Resource or People and Culture Unit (or equivalent). The Employer will approve any reasonable request.
- 8.2.** Requests for flexible working arrangements should be made in accordance with the Flexible Work Arrangements – Specific Circumstances common policy. The Employer will approve any reasonable request from an Employee for flexible working arrangements where the Employee is experiencing family violence.
- 8.3.** Changes to contact details to avoid harassing contact (including phone numbers, email addresses and work location) may be available to Employees who are experiencing family violence. The Employer will accommodate all reasonable requests.

9. Evidence requirements

- 9.1.** The Employer may require that the Employee provide relevant documentary evidence to substantiate their entitlement to family violence leave on a given day for any duration. Relevant documentary evidence may include a signed statutory declaration, documents issued by the Police, Courts, registered health practitioners, such as a doctor or counsellor, family violence support service, district nurse, maternal and health care nurse or a lawyer.
- 9.2.** Types of appropriate evidence referred to in section 9.1 above, are not limited to the listed examples and an Employee is not required to provide extensive detail as to the circumstances which give rise to the need for leave.
- 9.3.** The Employer will consider each case on its merits and with appropriate sensitivity and with consideration of the Employee's safety and the circumstances of each case. As a general guide, where requested by the Employer, relevant documentary evidence should:
 - 9.3.1.** substantiate the Employee's entitlement to take leave for a reason covered by clause 59 of the Agreement, in that the Employee needs or needed to do something to deal with the impact of family and domestic violence;
 - 9.3.2.** demonstrate that the Employee was required to absent themselves from the workplace, or it would have been impractical for them to do the thing outside work hours;
 - 9.3.3.** detail the days, day or part day hours of the absence or expected absence; and
 - 9.3.4.** be provided for each individual absence or series of absences.
- 9.4.** Noting sections 9.1 and 9.2 above, the Employer in making a request for relevant documentary evidence will ensure that the evidence to be provided by the Employee is not unreasonable or overly onerous on the Employee.
- 9.5.** The Employee may continue to access other forms of leave, including accrued personal/carer's leave entitlements, subject to the relevant notice and evidentiary requirements applicable to those entitlements, to assist the Employee to manage ongoing physical and/or mental health concerns, due to experiencing family violence.
- 9.6.** The Employer should maintain regular contact with the affected Employee to ensure appropriate workplace supports are provided to the Employee, discuss notice and evidence

requirements (where required by the Employer) and to review and adjust these measures to suit the circumstances.

10. Privacy of personal information

- 10.1. Employers (including managers/supervisors) and Employees must treat all disclosures of family violence as confidential. In some instances, the Employer may have additional obligations as set out in section 11 below.
- 10.2. Representatives of the Employer involved in a matter raised under this policy are required to respect the privacy of personal information provided and the sensitivity of the matters raised. Disclosure of personal information should be limited to a strict 'need to know' basis. The Employer may wish to advise the Employee about how their information will be handled in accordance with relevant legislation and privacy obligations.
- 10.3. Information collected, used and retained under this policy, is to be collected used and stored in accordance with the *Privacy and Data Protection Act 2014* (Vic), the *Health Records Act 2001* (Vic) and other applicable privacy laws.
- 10.4. No information will be kept on an Employee's personnel file without their express written permission, including, for example, changes to work location or changes to a flexible working arrangement as a result of acting against family violence.
- 10.5. If either the Employer or Employee is concerned about the collection, use and/or disclosure of any information provided in relation to this policy, further advice can be obtained from the Employer's privacy officer.
- 10.6. Employers must comply with regulation 3.48 of the *Fair Work Regulations 2009* with regards to reporting paid family and domestic violence leave on payslips. In accordance with that regulation, Employers must not report that an amount has been paid to an Employee for taking a period of leave and must instead be reported as an amount paid to an Employee for the performance of ordinary hours or work or as another kind of payment made in relation to the performance of work (including, but not limited to, an allowance, bonus or payment of overtime). However, if the Employee has requested that the Employer report the amount on the payslip as an amount paid for taking a particular kind of leave (other than a period of paid family and domestic violence leave), the amount may be reported on the pay slip as due to the Employee taking that other leave type.

11. Reporting obligations of the Employer

- 11.1. In certain circumstances, there are legal obligations to report acts or threats of family violence to external bodies.
- 11.2. Any incidents, hazards or risks that occur in the workplace must be reported in the Employer's incident reporting system. The *Occupational Health and Safety Act 2004* (Vic) requires the Employer to notify WorkSafe immediately of serious workplace incidents.
- 11.3. Employers subject to the *Child Wellbeing and Safety Act 2005* (Vic) must notify the Commission for Children and Young People (the Commission) of a reportable conduct allegation, not more than three business days after becoming aware of the allegation against an Employee. On becoming aware that a reportable conduct allegation that may involve criminal conduct, the Employer, Commission, regulator or independent investigator must report the matter to Victoria Police.

12. Maintaining a safe and secure workplace for an Employee experiencing family violence

- 12.1. While the workplace may be perceived to be a safe place away from the home for those experiencing family violence, there may be occasions where an Employee is at risk of family violence in the workplace. In such circumstances, any risk to the safety of the Employee or other Employees should be discussed with the Employer and appropriate measures put in place to mitigate safety concerns.
- 12.2. Appropriate measures may include:
 - 12.2.1. programming mobile phones with emergency contact numbers;
 - 12.2.2. screening incoming calls to the Employee;
 - 12.2.3. changing work phone numbers and email addresses;
 - 12.2.4. changing or replacing work ICT resources (including phones, iPad and/or computers) so they cannot be used to track an Employee who is experiencing family violence;
 - 12.2.5. changing work location or duties;
 - 12.2.6. ensuring the Employee is in a security restricted zone/area where possible; or
 - 12.2.7. any other reasonable adjustment to mitigate the risk to the Employee or other Employees on a temporary or permanent basis.
- 12.3. When returning to work after leave due to a family violence related issue, Employees are encouraged to talk to the Employer regarding any ongoing safety concerns the Employee may have.
- 12.4. The Employer and Employee should discuss any need to update emergency contact details on their personnel records. It may be appropriate to nominate someone who is not involved in the family violence.
- 12.5. An Employee who is experiencing family violence, may have sought or may have in place a Family Violence Intervention Order (FVIO) against a family member. The Employee is encouraged to speak to their Employer about the FVIO, particularly in circumstance when the FVIO applies to another Employee in the workplace. Where an Employee makes such a disclosure, the Employer should ensure that they make all reasonable and necessary adjustments to comply with the FVIO, as it applies to the Employer and any other Employee in the workplace.

13. Dealing with Employees who commit acts or threats of family violence

- 13.1. The supports and paid and unpaid family violence leave available under clause 59 of the Agreement and the NES do not extend to perpetrators (or alleged perpetrators) of family violence. Where a perpetrator of family violence seeks to access paid family violence leave, the Employer will assess, on a case-by-case basis, whether other forms of leave may be appropriately granted to that Employee. The Employer will consider providing assistance only where this will assist a perpetrator in achieving behavioural change, consistent with the broader policy goal that the public sector leads the way in encouraging behavioural change to reinforce the norms of non-violence, respectful relationships and equity.
- 13.2. Where the Employer uses its discretion to provide paid leave to perpetrators of family violence, the Employer may:

- 13.2.1. limit such paid leave for the purpose of counselling or other behavioural change activities that cannot be attended outside the Employee's ordinary working hours;
 - 13.2.2. carefully monitor any leave accessed is not more generous or in excess of any paid leave entitlements that would be available to an Employee experiencing or who has experienced family violence; and
 - 13.2.3. apply strict notice and evidentiary requirements which fully substantiate the Employee's attendance at the specified activities on the particular day and time of the absence.
- 13.3. Any Employee concerned that they are using or may use violence against a family member can seek support through the department or agency's EAP or through any of the support services listed at Attachment A.
- 13.4. Any Employee who threatens, harasses or abuses a family or household member at or in connection with the workplace, including through the use of workplace resources, may be subject to misconduct proceedings or other action in accordance with relevant enterprise agreement or Employer policies.
- 13.5. Employees who use their position to access information or resources to knowingly enable the commission of an act of family violence may be subject to disciplinary action.

14. Other leave: Management of the long term impact of family violence

- 14.1. Family violence leave entitlements are intended to support Employees in discrete family violence situations and should not substitute for other existing forms of leave to manage the long term impact of family violence.
- 14.2. The Employer recognises that there may be some circumstances that may act as a trigger for Employees experiencing family violence or who have experienced family violence. These could:
- 14.2.1. re-enliven emotions or trauma around past incidences of family violence;
 - 14.2.2. require the Employee to seek counselling;
 - 14.2.3. arise where an Employee is only now in a position to report a past instance of family violence to the police; or
 - 14.2.4. arise where past instance is continuing to proceed through the justice system.
- 14.3. Access to family violence entitlements will be made available in instances of family violence where a recent event triggers a request for leave.
- 14.4. Paid and unpaid family violence leave is not intended to be used to manage the long term impact of family violence, such as ongoing health effects. Employees may access other leave entitlements under the Agreement, such as personal/carer's leave.

15. Useful Contacts

- 15.1. Useful contacts and resources are provided in Attachment A to this policy.

Making decisions under this policy

Under s.20(1) of the *Public Administration Act 2004*, the public service body head has all the rights, powers, authorities and duties of an Employer, which will usually be delegated to staff within their

Department or Agency. Employers should ensure that any actions under this policy are only taken by an Employee with the delegation to do so. Each Department and Agency should give effect to this policy in accordance with its own delegations.

Dispute resolution

An Employee who is directly affected by a decision made or action taken pursuant to clause 59 of the Agreement may apply for a Review of Actions under the Employer's Review of Actions policy or seek to resolve a dispute through the Resolution of Disputes procedure at clause 13 of the Agreement.

Further Information

Employees should refer to their Department or Agency's intranet for information on procedural requirements, systems and approval delegations.

For further information and advice please contact your local Human Resources or People and Culture Unit (or equivalent).

Related policies or documents

Common Policies

- Other Leave
- Personal/Carers Leave
- Flexible Working Arrangements
- Working From Home
- Review of Actions

All policies can be found at <https://www.vic.gov.au/common-policies-victorian-public-service-enterprise-agreement>.

Authorised by Industrial Relations Victoria:

Key Details	
Version	Final as approved
Date	April 2025

If you print and store this document, you may be looking at an obsolete version. Always check the latest version of this document at <https://www.vic.gov.au/common-policies-victorian-public-service-enterprise-agreement>.

ATTACHMENT A – Useful contacts and resources

The following list is not exhaustive and other agencies may exist that provide similar services:

Who	Contact details
Police	000
Emergency response (24 hours).	

Who	Contact details
<p>National 1800RESPECT Line</p> <p>Provides national free advice and counselling for both people experiencing family violence and professionals responding to family violence (24 hours).</p>	<p>1800 737 732</p>
<p>Safe Steps</p> <p>A family violence response that provides information on family violence support services, legal rights and accommodation options (24 hours).</p> <p>Safe Steps also have a range of emergency accommodation with pet friendly options.</p>	<p>1800 015 188</p> <p>www.safesteps.org.au</p>
<p>Worksafe</p> <p>WorkSafe must be notified immediately of all serious workplace incidents, followed up with written notification within 48 hours. The incident site must be preserved until a WorkSafe inspector arrives or directs otherwise.</p>	<p>132 360</p>
<p>Employee Assistance Program</p>	
<p>Alcoholics Anonymous Victoria (AA Victoria)</p> <p>A fellowship of men and woman who share their experience, strength and hope with each other that they solve their common problem and help others to recover from alcoholism (24 hours).</p>	<p>(03) 9429 1833</p> <p>www.aavictoria.org.au</p>
<p>Djirra (previously Aboriginal Family Violence Prevention and Legal Service)</p> <p>Advice and assistance for Aboriginal people experiencing domestic and family violence.</p>	<p>1800 105 303</p> <p>www.djirra.org.au</p>
<p>Beyond Blue</p> <p>Provider of information and support to help everyone in Australia achieve their best possible mental health, whatever their age and wherever they live (24 hours).</p>	<p>1300 224 636</p> <p>www.beyondblue.org.au</p>
<p>Court Network</p> <p>A voluntary non-legal court support service operating throughout Victoria and Queensland. They can tell you about how the court works and can also make referrals to other community agencies for support after the hearing.</p>	<p>1800 571 239</p> <p>www.courtnetwork.com.au</p>
<p>Elizabeth Morgan House Aboriginal Women's Family Violence Services</p> <p>Crisis accommodation and support for Aboriginal women and spouses of Aboriginal men.</p>	<p>1800 364 297</p> <p>www.emhaws.org.au</p>

Who	Contact details
<p>InTouch Multicultural Centre Against Family Violence</p> <p>A state wide service, which provides services, programs and responses to issues of family violence in CALD (Culturally and Linguistically Diverse) Communities.</p>	<p>1800 755 988</p> <p>www.intouch.org.au</p>
<p>Kids Help Line</p> <p>Support and information for children (24 hours).</p>	<p>1800 551 800</p>
<p>Lifeline</p> <p>Provide crisis support and suicide prevention services (24 hours).</p>	<p>13 11 14</p>
<p>Men’s referral service</p> <p>An anonymous and confidential telephone counselling, information and referral service to help men involved in family violence matters.</p>	<p>1300 766 491</p> <p>www.ntv.org.au</p>
<p>Men’s Shed</p> <p>Assist the health and wellbeing of men through promoting the social, civic and economic participation of men – helping to replace social isolation, dislocation with inclusion and connection.</p>	<p>0448 015 554</p>
<p>No To Violence</p>	<p>1300 766 491</p> <p>www.ntv.org.au</p>
<p>Respect Victoria</p> <p>Respect Victoria is a Victorian Government organisation dedicated to the prevention of family violence and violence against women. Its vision is a safe, equal, and respectful society. It offers information on where to seek help and access useful resources, including toolkits.</p>	<p>www.respectvictoria.vic.gov.au</p>
<p>Orange Door</p> <p>The Orange Door provides help for people who are experiencing family violence or who need support with the care and wellbeing of children and young people.</p> <p>Orange Door has a number of locations across Victoria.</p>	<p>www.orangedoor.vic.gov.au/contact-us</p>
<p>Rainbow Door</p> <p>Rainbow Door is a free specialist LGBTIQ+ helpline providing information, support, and referral to all LGBTIQ+ Victorians, their friends and family.</p>	<p>www.rainbowdoor.org.au</p>
<p>Free From Family Violence (FVREE)</p> <p>Provides a broad range of integrated, inclusive, response support services for people experiencing family and</p>	<p>(03) 9259 4200</p>

Who	Contact details
intimate partner violence. FVREE's training, education and primary prevention programs reach throughout Melbourne's eastern areas and extend across Victoria and Australia.	
<p>Sexual Assault Crisis and Counselling Line</p> <p>The Sexual Assault Crisis Line Victoria (SACL) is a state-wide, after hours, confidential, telephone crisis counselling service for victim/survivors of both past and recent sexual assault.</p>	<p>1800 806 292</p>
<p>Victoria Legal Aid</p> <p>Victoria Legal Aid can assist with free information about family violence intervention orders.</p>	<p>1300 792 387</p> <p>www.legalaid.vic.gov.au</p>
<p>Women's Information and Referral Exchange</p> <p>Provides Victorian women with free and confidential support, information and referrals on any issues. Services include the Telephone Support Service, Walk in Centre, online Livechat support and email support service.</p>	<p>1300 134 130</p> <p>www.wire.org.au</p>
<p>Women's Legal Service</p> <p>Phone advice and appointments available to women in Victoria who are in need of legal advice, information or referral, irrespective of income or assets.</p>	<p>1800 133 302</p> <p>(03) 8622 0600</p> <p>www.womenslegal.org.au</p>