

# Previous survey results

## 2023 VICTORIAN EMPLOYER SATISFACTION SURVEY HIGHLIGHTS

The Employer Satisfaction Survey invites Victorian employers of apprentices and trainees across all regions and industries to share their views of the training provided by specific registered training organisations (RTOs).

The survey asks employers about their satisfaction with training delivery and RTO communication, and whether training improved the skills of their apprentices and trainees.

The survey results are used to improve the quality of vocational education and training (VET) in Victoria and to help Victorian employers have the right people with the right skills.

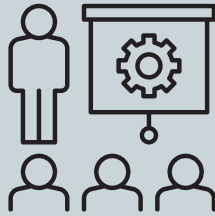
In 2023, the survey invited approximately 30,000 unique Victorian employers to participate and achieved a strong response rate of 38.0%.

How employers viewed the training experience of their apprentices and trainees in 2023 is summarised below.

### Employer satisfaction with **training**

**77%**

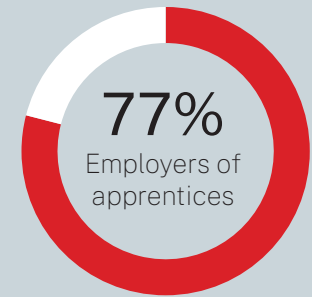
were satisfied with their RTO's training



**73%**

would recommend their RTO

### Employer satisfaction by **training type**



**66%**

of employers said government support and incentives were 'very important' in helping them seeing their apprentice or trainee through to completion

### Employer satisfaction by **industry**



**82%**

Retail trade



**82%**

Accommodation and food services



**76%**

Agriculture, forestry and fishing



**79%**

Health care and social assistance



**81%**

Manufacturing



**75%**

Construction



**Victorian Skills Authority**

[www.skillsauthority.vic.gov.au](http://www.skillsauthority.vic.gov.au)



Jobs, Skills, Industry and Regions