

Victorian Employer Satisfaction Survey

HIGHLIGHTS FROM THE 2021 SURVEY

The Employer Satisfaction Survey invites Victorian employers of apprentices and trainees across all regions and industries to share their views of the training provided by specific Registered Training Organisations (RTOs).

The survey asks employers about their satisfaction with training delivery and RTO communication, whether training improved the skills of their apprentices and trainees, and the impacts of the COVID-19 pandemic.

The survey results are used to improve the quality of VET training in Victoria and to help Victorian employers, like you, have the right people with the right skills.

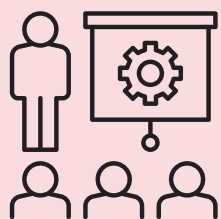
In 2021, the survey invited approximately 26,000 Victorian employers to participate and achieved a strong response rate of 37.4%.

How employers viewed the training experience of their apprentices and trainees in 2021 is summarised below.

EMPLOYER SATISFACTION WITH **TRAINING**

75%

were **satisfied** with their RTO's training



73%

would **recommend** their RTO

EMPLOYER SATISFACTION BY **TRAINING TYPE**

74%

Employers of **apprentices**

82%

Employers of **trainees**



73%

73% of employers said government support and incentives helped them **retain or take on one or more** apprentices/trainees

EMPLOYER SATISFACTION BY **INDUSTRY**



86%

Retail Trade



83%

Accommodation & Food Services



79%

Health Care & Social Assistance



78%

Agriculture, Forestry & Fishing + Mining



77%

Manufacturing



73%

Construction



Victorian Skills Authority

<https://www.vic.gov.au/victorian-skills-authority>



Education and Training