Key features of the VET funding contract

This fact sheet gives you an overview of the key features of the contract. For more details, read our range of topic-based [fact sheets](https://www.education.vic.gov.au/training/providers/funding/Pages/serviceagree.aspx#link13).

#  Skills First objectives

You must perform your contractual obligations consistently with the objectives of the Skills First program. Your training must:

* be high-quality and relevant to industry and employers
* enable students to get the skills they need to make them job-ready
* help students to undertake further education
* promote and enable participation in training for disadvantaged learners
* be in the best interests of students.

# Skills First Quality Charter

The [Skills First Quality Charter](https://www.vic.gov.au/vet-funding-contracts#skills-first-quality-charter) helps you understand what we expect from you and your training. You must act in line with the charter and its 6 principles, outlined below.

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| * Commitment to serving the public interest
 | * Deliberate planning of training program
 |
| * Accountable and effective governance
 | * High quality training and assessment delivery
 |
| * Informed choice
 | * Responsive feedback systems
 |

# The contract structure

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| **Main body**  |
| Definitions, objectives and main terms and conditions. |
| **Schedule 1 – program specifications** |
| Your program delivery obligations under Skills First, such as eligibility, fees, evidence of participation, reporting, claims. |
| **Schedule 2 – individual details and conditions** |
| The terms and conditions of your individual contract, such as your funded scope and commencement allocations. |
| **Schedule 3 – special initiatives** |
| The details of any specific funding for priority programs. |

#  A managed system

The contract allows us to manage how much Skills First training you deliver and for what programs. This is a way for us to meet government priorities and Victoria’s skills and jobs needs while managing the overall Skills First budget.

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| Funded scope | Funded scope is the name given to the range of programs you can deliver under Skills First. TAFEs and dual sector universities don’t have funded scope restrictions. We set funded scope for all other training providers when we issue a contract. We decide your funded scope based on your program delivery plans. These plans include the details of the training you want to deliver in the coming year and an estimate of how many students you think you’ll be able to train*.* |
| Allocations | **Commencement allocation**A commencement allocation is the fixed number of commencements we allow you to have within a defined period, usually a calendar year. It is split into separate amounts for Australian Qualifications Framework (AQF) qualifications and skill sets. A commencement happens when you receive payment from us for an enrolled student. Once you reach the limit of your commencement allocation, you can’t enrol further students under Skills First.**Program allocation**A program allocation allows us to mitigate the potential oversupply of training. We may use it to set a maximum number of commencements for any single program. A program allocation can apply across the whole market or for an individual training provider. If we make a program allocation, we may remove the limit at a later stage or offer a process for you to apply for an increase. |

# Quality in training

Contract provisions such as student information requirements ensure that students get high quality training that’s aligned with the Skills First objectives.

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| Student information | You must give students specific information at various stages in their Skills First training. This includes important information such as a statement of fees before they start their training and a training plan within 4 weeks after their training starts.[Fact sheet: student information and protection](https://www.vic.gov.au/vet-funding-contracts#fact-sheets-guides-and-resources) |
| Pre-training review | You must do a pre-training review with each student, either as part of their enrolment or before training starts, to decide if the program is suitable and appropriate for them. This includes deciding on the most suitable and appropriate program if the student is considering several options. You must document your decision and have a clearly documented business process for how you do pre-training reviews.We’ve published a Skills First pre-training review template in [SVTS](https://www.svts.vic.gov.au/) that you can choose to use and customise to your needs. [Fact sheet: how to consider literacy and numeracy skills](https://www.vic.gov.au/vet-funding-contracts#fact-sheets-guides-and-resources) |

# User outlineStudent eligibility

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| Eligibility | To be eligible for Skills First training, a student must be an Australian citizen or permanent resident, or a New Zealand citizen. Students who don’t meet these criteria may be eligible if they are asylum seekers. Students must also be [physically present](#_What_is_the_1) in Victoria when they’re doing training and assessment, or in a border region postcode. Border region postcodes are listed in the [guidelines about eligibility](https://www.vic.gov.au/vet-funding-contracts#2025-guidelines).The amount of subsidised training a student can do is limited. A student can’t start more than:* 2 AQF qualifications in a year
* 2 skill sets in a year
* 2 programs at a time.

[Fact sheet: student eligibility for Skills First](https://www.vic.gov.au/vet-funding-contracts#fact-sheets-guides-and-resources) |
| Evidence of eligibility | You must sight and retain specified documents to show that you’ve checked a student’s evidence of eligibility for the Skills First program.The guidelines about eligibility list the documents we accept and sets out how to sight and retain them. These methods include sighting an original document, an original certified copy, using the Commonwealth Government’s online Document Verification Service (DVS) and using the Express Plus Medicare mobile app.[Fact sheet: sighting and retaining evidence of eligibility](https://www.vic.gov.au/vet-funding-contracts#fact-sheets-guides-and-resources)  |

 Fees, waivers and concessions

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| Fees and waivers | You can set your tuition fees according to what you think is appropriate so that you can deliver quality training. We don’t prescribe minimum or maximum fees.However, you do have to:* apply a [concession rate](#_How_much_can) to a student that has an entitlement. This is 20% of the standard published fee that you would have charged a non-concession Skills First student in the same program at the same time
* charge zero tuition fees where there is a mandatory [fee waiver](#_If_I_can’t) prescribed in your contract or guidelines and the student meets the criteria.

We pay a contribution toward the revenue you lose by charging a concession or fee waiver.The [guidelines about fees](https://www.vic.gov.au/vet-funding-contracts#2025-guidelines) explain the requirements for tuition fees, including concessions and fee waivers and any evidence you need of student entitlement. [Fact sheet: payments under Skills First](https://www.vic.gov.au/vet-funding-contracts#fact-sheets-guides-and-resources) |
| Concession entitlement | Subject to some restrictions, students can get a concession on their tuition fees if they: * hold a current and valid health care card, pensioner concession card or veteran’s gold card
* are the dependent spouse or child of a card holder
* are referred under the [Asylum Seeker VET Program](#_Are_asylum_seekers).

You must check a student’s concession card before their training starts. This is usually done at the time of enrolment. [Fact sheet: concessions](https://www.vic.gov.au/vet-funding-contracts#fact-sheets-guides-and-resources) |

#  Accountability

We have a public duty to ensure government funds are used appropriately when you deliver Skills First training.

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| Evidence of participation | You must keep evidence to prove to us that each student participated in their learning or assessment. This is called evidence of participation. It is a form of funding assurance you give us to support your claims for payment. [Fact sheet: evidence of participation](https://www.vic.gov.au/vet-funding-contracts#fact-sheets-guides-and-resources) |
| Recordkeeping | A record is any document that you or your staff produce or obtain while performing your obligations under the contract. You must keep [records](#_What_is_a_10) for each student until 3 years after they have either completed or withdrawn from their training. You can create and keep any of your [records](#_What_is_a_10) electronically.[Fact sheet: recordkeeping requirements](https://www.vic.gov.au/vet-funding-contracts#fact-sheets-guides-and-resources) |
| Subcontracting | You can [subcontract](#_What_is_subcontracting?) any of the [training services](#_What_are_Training) you provide under the contract, except for the [pre-training review](#_What_is_a_5). However, you must get our prior written approval before you subcontract training and assessment.You must report to us your use of brokering services (where you pay a third party to recruit students) and publish information about these services on your website. You don’t need our approval to subcontract other aspects of the training services, such as administrative tasks or marketing. Your [subcontracting](#_What_is_subcontracting?) agreement must include some specific conditions, such as preventing the subcontractor from subcontracting to someone else. |
| Audits and compliance | Our funding and quality assurance audits and reviews are needed to check that you’re fulfilling your obligations under the contract.We’ve developed a [Skills First audit and review strategy](https://www.vic.gov.au/vet-funding-contracts#fact-sheets-guides-and-resources) to help you understand the audit program and prepare for audits and reviews.We also publish our [compliance expectations under the VET funding contract](https://www.vic.gov.au/vet-funding-contracts#fact-sheets-guides-and-resources) to help you understand our approach to assuring contract compliance, and how we respond when a concern or issue arises. |

# Reporting and claims for payment

You must provide statistical data to us via [SVTS](https://www.svts.vic.gov.au/). The data is used to pay you a subsidy, shape policy, monitor activity, evaluate initiatives and plan for the future.

The [Victorian VET student statistical collection guidelines](https://www.vic.gov.au/training-data-collection) and the validation rule and rejects supplement contain all the information you need to know about this statistical collection.

We also publish several useful guides on SVTS, such as the Guide to data reporting, claims and payments in SVTS.

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