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| Victoria State Government Families, Fairness and HousingPride in our future: Victoria’s LGBTIQA+ strategy 2022-32 |
| Annual update 2023-24 summary |
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| **Pride in our future: Victoria’s LGBTIQA+ strategy 2022-32**  Annual update 2023-24 summary | |
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| To receive this document in another format, email Equality at [equality@dffh.vic.gov.au](mailto:equality@dffh.vic.gov.au).  Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne.  © State of Victoria, Australia, Department of Families, Fairness and Housing, November 2024.  [Description: CC (Creative commons)_by](https://creativecommons.org/licenses/by/4.0/)  With the exception of any images, photographs or branding (including, but not limited to the Victorian Coat of Arms, the Victorian Government logo or the Department of Families, Fairness and Housing logo), this work, *Pride in our future: Victoria’s LGBTIQA+ Strategy 2022-32 – annual update 2023-24 summary*, is licensed under a Creative Commons Attribution 4.0 licence.  The terms and conditions of this licence, including disclaimer of warranties and limitation of liability are available at [Creative Commons Attribution 4.0 International Public License](https://creativecommons.org/licenses/by/4.0/) https://creativecommons.org/licenses/by/4.0/.  You are free to re-use the work under that licence, on the condition that you credit the State of Victoria, Australia (Department of Families, Fairness and Housing) as the author, indicate if any changes have been made to the work and comply with the other licence terms.  Except where otherwise indicated, the images in this document show models and illustrative settings only, and do not necessarily depict actual services, facilities or recipients of services.  ISBN 978-1-76130-707-2 (pdf/online/MS word)  Available at [Pride in our future: Victoria’s LGBTIQA+ strategy – annual update 2023–24](https://www.vic.gov.au/pride-our-future-annualupdate-2023-24) <https://www.vic.gov.au/pride-our-future-annual-update-2023-24> | |
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# Acknowledgement

The Victorian Government acknowledges Victorian Traditional Owners of Country and pays respect to their cultures and Elders past and present.

We recognise that LGBTIQA+ people are living on lands that LGBTIQA+ Aboriginal people have lived on for millennia. Aboriginal knowledge has the potential to enrich efforts towards LGBTIQA+ equality.

We acknowledge that the impact of colonisation still exists today, and we are seeking ways to correct past wrongs, including through Treaty. We are working together to create a better future for all Victorians to enable true self-determination for Aboriginal people.

Through Treaty, the Victorian Government will continue to build understanding and respect of the intersection between Aboriginal and queer cultures to benefit all Victorians.

We acknowledge the diversity of Aboriginal Victorians, their communities and cultures, and the intrinsic connection of Traditional Owners to Country.

## Language statement

We recognise the diversity of Aboriginal people living throughout Victoria. While the terms ‘Koorie’ or ‘Koori’ are used to describe Aboriginal people of southeast Australia, we have used the term ‘Aboriginal’ to include all people of Aboriginal and Torres Strait Islander descent who are living in Victoria.

The term ‘LGBTIQA+’ refers to people who are lesbian, gay, bisexual, trans and gender diverse, intersex, queer or asexual. We use variations of the term throughout this strategy depending on the language originally used. We use other terms like ‘TGD’ (trans and gender diverse) or ‘LGBT’ depending on specific communities referenced. We also note that some Aboriginal communities use the terms ‘sistergirls’ and ‘brotherboys’.

Queer is often used as an umbrella term for diverse genders or sexualities. Some people use queer to describe their own gender or sexuality, as an identity that does not correspond to heterosexual norms. For some people, especially older people, ‘queer’ has negative connotations, because in the past it was used as a discriminatory term.

The words ‘our’ and ‘we’ in this document refer to the Victorian Government.

# The strategy

Victoria’s first whole-of-government LGBTIQA+ strategy *Pride in our future* was launched in February 2022. The strategy is our plan to advance equality and inclusion for Victoria’s diverse LGBTIQA+ communities in all government work over the next decade.

In the second year of the strategy, we have made significant progress on implementing early actions, delivering key policy commitments in 2023-24 and aligning the delivery of priority actions with outcomes in the *Pride in our future: outcomes framework*.

Next, we will focus on completing early actions and progressing medium- and long-term actions including to ensure all LGBTIQA+ Victorians are visible, safe and celebrated.

*Pride in our future* is the roadmap to becoming a state where all Victorians feel safe, are healthy, have equal human rights and can live wholly and freely.

We are working to reduce discrimination against LGBTIQA+ people by reforming Victorian laws.

We are not at the start of this journey here in Victoria but we recognise that there is still much to be done. Our commitment to a future where LGBTIQA+ Victorians participate fully in the economic, educational, political, community and social life of our state is unwavering.

Through the implementation of *Pride in our future* we seek to build LGBTIQA+ communities that are self-sustaining, and create long term, systemic change across multiple service systems.

Every Victorian has a role in making Victoria a safe, welcoming place for all LGBTIQA+ people. LGBTIQA+ Victorians, allies, families, communities, departments and portfolio areas contributed to the achievements in the second year of the strategy. Even though we know there is much more to do, this work shows a whole-of-government and whole-of-communities commitment to come together and advance equality.

The heart of effective policy design and implementation are the lived experience voices of our communities.

The lived experience of our LGBTIQA+ communities is central to how the Victorian Government implements the strategy. Our work is guided by:

* the Ministerial LGBTIQA+ Taskforce
* LGBTIQA+ Justice Working Group
* LGBTIQA+ Health and Wellbeing Working Group
* LGBTIQA+ Disability Inclusion Expert Advisory Group
* LGBTIQA+ Education Reference Group
* Victoria Police LGBTIQA+ Portfolio Reference Group
* all LGBTIQA+ Victorians.

In partnership with LGBTIQA+ communities, we are progressing our four priority areas:

* equal rights and freedoms
* equitable, inclusive and accessible services
* visibility to inform decision-making
* safe, strong and sustainable communities.

# Commissioner for LGBTIQA+ Communities highlights

* Continuing to roll out the Rainbow Ready Roadmap to build inclusion across rural and regional communities and supporting the rural and regional LGBTIQA+ leadership program.
* Facilitating a NAIDOC week panel on the Voice Referendum at the Victorian Pride Centre, which was live streamed across Victoria.
* Hosting a session for LGBTIQA+ performers about ‘How to Stay Safe Online’ with Victoria Police and the eSafety Commissioner to support their preparation and engagement with the Melbourne Fringe Festival, Midsumma Festival and Regional Pride Festivals.
* Hosting a ‘Celebrating Libraries as Safe Spaces for LGBTIQA+ People’ event in partnership with the State Library of Victoria and Public Libraries Victoria, which 100 stakeholders, including librarians, attended from across Victoria.
* Supporting Pride in Our North’s ‘Beyond the Rainbow Lanyard’ summit focused on inclusion for LGBTIQA+ people within outer suburbia.

# Current actions under the priority areas

## Priority area 1: Equal rights and freedoms

We have delivered actions that support Victorians to have equal rights and live wholly and freely. We delivered justice services for LGBTIQA+ communities, supported survivors of conversion or suppression practices and improved police responses to LGBTIQA+ communities.

To improve equal rights and freedoms, we:

* Supported survivors of conversion or suppression practices through the Civil Response Scheme*.*
* Consulted on how we can strengthen anti-vilification protections under civil law and strengthen and streamline anti-vilification offences under criminal law.
* Funded Q+Law, a free state-wide safe entry point for legal assistance, to deliver justice services, at the Victorian Pride Centre.
* Started work to develop and deliver an LGBTIQA+ Justice Action Plan.
* Victoria Police also continued efforts to improve police responses to LGBTIQA+ communities and sex workers by providing training for police and police and protective services officers.

## Priority area 2: Equitable, inclusive and accessible services

We established new and improved existing services to ensure LGBTQIA+ people of all ages can access services that meet their needs, including education, health and mental health, housing and homelessness, and justice.

To increase inclusivity in mainstream services and support community-controlled organisations to deliver affirming services, we:

* Partnered with Rainbow Health Australia to deliver How2 inclusion training to service organisations.
* Engaged education experts to update relationships, sexuality and consent education teaching and learning resources in Victorian schools so they are LGBTIQA+ inclusive.
* Continued to build the capacity of the LGBTIQA+ community-led sector through the LGBTIQA+ Sector Strengthening program and the LGBTIQA+ Organisational Development Grants program.
* Supported delivery of Rainbow Door’s LGBTIQA+ helpline, to support to LGBTIQA+ victim survivors of family violence.
* Supported Pride in Place to provide over 570 LGBTIQA+ people experiencing or at risk of homelessness with safe, inclusive and intersectional support.

To improve the effectiveness of health and wellbeing services, we:

* Rolled out public fertility care services to offer more people the chance to become parents.
* Provided $4.2 million to 20 community-led organisations, including LGBTIQA+ programs, through the 2023-25 Diverse Communities Mental Health and Wellbeing Grants Program.
* Identified a partner to deliver a co-design process to develop a proposal for a state-wide community-managed intersex Health and Wellbeing Centre.
* Supported gender affirming care for around 1,000 people through the Trans and Gender Diverse in Community Health initiative.
* Delivered $900,000 to eight organisations to provide mental health and support services.

## Priority area 3: Visibility to inform decision-making

We laid the foundations to address LGBTIQA+ data gaps by starting a LGBTIQA+ data availability and reform agenda across the Victorian Government.

To build the evidence base to understand what LGBTIQA+ people need, we:

* Delivered an outcomes framework so we can measure our impact and report on our progress.
* Changed health data collections so services collect a patient's sex at birth and their gender.
* Improved how Victorian Public Service (VPS) agencies collect data from their employees to ensure data collection is inclusive and appropriate.
* Supported LGBTIQA+ data and research to ensure effective and inclusive services by working with Thorne Harbour Health, LaTrobe University and Drummond Street Services.
* Increased diverse LGBTIQA+ representation on Victorian Government boards.
* Co-designed programs with LGBTIQA+ people and communities, including QHub, Pride in Ageing, Pride in Place, and an LGBTIQA+ Suicide Aftercare program.

## Priority area 4: Safe, strong and sustainable communities

We supported LGBTIQA+ events and festivals to create inclusive communities, social inclusion in sport and LGBTIQA+ people to have safety and security in their everyday lives.

To ensure that LGBTIQA+ people are free from harassment, feel safe and experience inclusion, we:

* Supported VPS employees who need to change their sex or gender listed in systems.
* Researched the experiences of LGBTIQA+ people on public transport networks.
* Launched two safe spaces for young LGBTIQA+ Victorians – QHub in Ballarat and Geelong.
* Supported the Melbourne Victory vs Adelaide United A-League Pride Cup and increased LGBTIQA+ inclusion and participation in sport with the Together More Active Program 2023-27.
* Funded events and festivals with a focus on celebrating the diversity of LGBTIQA+ communities.

# Case study

## Pride in Place is helping LGBTQIA+ people find safe and sustainable housing

Pride in Place offers LGBTQIA+ people experiencing or at risk of homelessness a safe and inclusive space to find housing and connect with support services they need.

Pride in Place helped Amelia, a transgender woman and refugee, overcome significant challenges. After fleeing her home country due to discrimination and violence based on her sexuality and gender identity, Amelia arrived in Australia feeling lost and unsure of how to navigate housing, employment, and community. Unfortunately, the initial housing situation Amelia found wasn't safe, she suffered violence, including exploitation, forced sex work, and had her identification stolen.

Amelia's story took a turn for the better when she found Pride in Place. After a referral from a health service, they connected her with safe and welcoming support. Pride in Place supported Amelia with a successful referral to a brand-new community housing build where she was offered a long-term lease. Pride in Place's network also provided her with help to find a counsellor to assist with processing past experiences, assisted her in navigating Centrelink and connected her with local LGBTQIA+ groups, fostering social connection and a sense of belonging. Today, Amelia thrives in her new home. In her own words, Amelia credits Pride in Place with saving her life.