### **Victorian Employer Satisfaction Survey**

### HIGHLIGHTS FROM THE 2018 SURVEY

The Victorian Employer Satisfaction Survey ascertains the level of satisfaction of employers of apprentices and trainees with the training provided by Registered Training Organisations (RTOs). This includes satisfaction with skills improvement, teaching and training quality, and RTO engagement.

In 2018, the survey invited around 30,000 employers of apprentices and trainees who undertook training in 2017 to participate. A strong response rate of 35.9% provided the Department with high-quality evidence to measure employer satisfaction with training at Victorian RTOs.

The statistics below reflect the views of employers of apprentices and trainees with selected aspects of their training experience in 2017.

#### **OVERALL EMPLOYER SATISFACTION WITH TRAINING**

78%

were **satisfied** with their RTO's training



3

**n** 4

would recommend their RTO

**Employers of apprentices** 

77%

Satisfied

72%

Would recommend





Employers of trainees

Satisfied

82%

Would recommend

**77%** 

#### EMPLOYER SATISFACTION WITH SKILLS IMPROVEMENT



Technical / job specific skills

**79%** 



Teamwork skills

**76**%



Problem solving skills

**73**%



Decision making skills

**72**%

# EMPLOYER SATISFACTION WITH TEACHING QUALITY



**79%** 

said RTO staff were knowledgeable and experienced



74%

said training reflected up-to-date practice in the industry or sector

# EMPLOYER SATISFACTION WITH TRAINING DELIVERY



**78**%

were satisfied with the standard of assessment



**76%** 

were satisfied that RTO's training plan met workplace needs



