

Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
Nile Family Day Care 19 Circuit Drive Truganina, 3029	SE-00011873	Ms Yier Makuet and Ms Natalina Makuet	PR-00006485	Compliance Notice	Due to non-compliances with the National Law which included a failure to: <ul style="list-style-type: none"> <li>• Ensure adequate knowledge of Child Safe Standards and Reportable Conduct Scheme</li> <li>• monitor and support educators</li> <li>• employ the required number of co-ordinators for the registered educators,</li> <li>• adequately supervise children</li> <li>• deliver appropriate educational program</li> <li>• ensure education and care is not provided by an unqualified educator</li> <li>• ensure all residents over 18 years have a current working with children check</li> <li>• rectify potential hazards at six educator residences</li> <li>• ensure enrolment documents are available at residences</li> <li>• ensure child attendance records were accurate.</li> </ul>	22 January 2021	Issue of compliance notice
Prime Family Day Care and	SE-40000606	Ola Ouda	PR-40000564	Suspension of Provider Approval	Provider approval suspended on the grounds set out in section 25 of the National Law.	22 January 2021	Suspension of provider approval under section 27

EARLY CHILDHOOD

Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
Consulting Services Level 1, Building 3, 69 Dalton Road Thomastown 3074							
Heatherton Christian College Outside School Hours Program 316-322 Kingston Road, Clarinda, 3169	SE-00005767	Kingston City Church Inc	PR-00002830	Emergency Action Notice	The service was operating in a manner that posed or was likely to pose an immediate risk to the safety, health or wellbeing of children, in that: <ul style="list-style-type: none"> <li>enrolment and attendance records were inaccurate or incomplete</li> <li>no current educational program or activities</li> <li>educators present did not have a current first aid qualifications and unaware of children that might have a medical condition</li> <li>For 15 minutes no educator present with an early childhood qualification</li> <li>No menu on display and food not offered regularly</li> <li>Emergency evacuations not practised or planned.</li> </ul>	15 February 2021	Issue of emergency action notice under section 179
Creative Garden Early Learning Wallan	SE-00004344	G8 Education Limited	PR-00000898	Compliance Direction	Due to non-compliances with the National Law which included a failure to: <ul style="list-style-type: none"> <li>protect children from harm and hazards likely to cause injury</li> </ul>	4 March 2021	Issue of compliance direction under section 176

EARLY CHILDHOOD

Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
94 Taylor's Lane Wallan Vic 3756					<ul style="list-style-type: none"> <li>ensure all required information is kept on each staff record</li> <li>ensure documents and information relating to the educational program are kept</li> <li>ensure premises, furniture and equipment were safe, clean and in good repair</li> <li>provide children with access to sufficient furniture, materials and developmentally appropriate equipment</li> </ul>		

Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
Bellarine Kids Early Learning Centre  158-160 Bellarine Highway Moolap Vic 3224	SE-00006014	Mandhu Pty Ltd ATF The Patel Trust and Azuraan Investments Pty Ltd ATF The Azuraan Trust	PR-00001126	Compliance Notice	Due to a failure to comply with a condition on service approval. The condition required the service engage an independent early childhood consultant or expert to audit and review its service training program and plan by 28 February 2021.	16 March 2021	Issue of compliance notice under section 177
Twinkle Turtle Children's Services 38 Westmere Crescent Coolaroo Vic 3048	SE-40000535	NEB Education & Training Pty Ltd	PR-40001545	Compliance Notice	Due to non-compliances with the National Law which included a failure to: <ul style="list-style-type: none"> <li>• protect children from harm and hazards likely to cause injury</li> <li>• adequately monitor and support family day care educators</li> <li>• ensure prescribed enrolment and other documents are kept</li> <li>• ensure all information is kept on the register of family day care educators, co-ordinator and assistants.</li> </ul>	25 March 2021	Issue of compliance notice under section 177
Maria Montessori Pre School & Early Learning Centre 42 Main Street Thomastown Vic 3074	SE-00003917	Star Care (Vic) Pty Ltd ATF Bardan Family Trust	PR-00002357	Amendment of Service Approval	Due to the failure to address ongoing non-compliance with the National Law and National Regulations.	1 April 2021	Imposition of Conditions on Service Approval under section 55

## EARLY CHILDHOOD

Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
Little Sweethearts Family Day Care Pty Ltd  301 Boardwalk Bvd Point Cook Vic 3030	SE-40001305	Little Sweethearts Family Day Care Pty Ltd	PR-40001162	Cancellation of Provider Approval	Based on the following grounds: <ul style="list-style-type: none"> <li>Section 31 – approved provider not a fit and proper person to provide an education and care service</li> <li>Section 31 – breaches of several conditions of the provider approval</li> <li>Section 31 – approved provider has not operated any education and care service for a period of more than 12 months</li> </ul>	1 April 2021	Cancellation of Provider Approval under section 33
Shinetime Early Learning Center PTY LTD  1a Foam St Elwood Vic 3184	SE-40006104	Shinetime Early Learning Center Pty Ltd	PR-40006395	Amendment of Service Approval	Due to non-compliance with the National Law and National Regulations, including the Approved Provider and nominated supervisor's limited understanding of the: <ul style="list-style-type: none"> <li>National Law and National Regulations</li> <li>Child Safe Standards</li> <li>Reportable Conduct Scheme</li> <li>Child Protection Law</li> </ul>	7 April 2021	Imposition of Conditions on Service Approval under section 55
Nile Family Day Care  19 Circuit Drive Truganina Vic 3029	SE-00011873	Ms Yier Makuet and Ms Natalina Makuet	PR-00006485	Compliance Notice	Due to non-compliances with the National Law which included a failure to: <ul style="list-style-type: none"> <li>comply with the conditions on service approval</li> <li>protect children from harm and hazards likely to cause injury</li> <li>ensure prescribed enrolment and other documents are kept</li> </ul>	7 April 2021	Issue of compliance notice under section 177

Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul style="list-style-type: none"> <li>ensure all information is kept on the register of family day care educators, co-ordinator and assistants</li> <li>ensure documents and information relating to the educational program are kept</li> <li>ensure first aid qualifications are held by each educator</li> </ul>		
Leopold World of Learning 31-33 Melaluka Road Leopold Vic 3224	SE-00002689	G8 Education Limited	PR-00000898	Amendment of Service Approval	Due to non-compliances with the National Law which included: <ul style="list-style-type: none"> <li>Section 166 – inappropriate discipline</li> <li>Regulation 170 – failure to follow policies and procedures</li> </ul>	12 April 2021	Imposition of Conditions on Service Approval under section 55
Hampton Park Community House 16-20 Stuart Avenue, Hampton Park 3976	SE-00005742	Hampton Park Care Group Inc	PR-00001560	Amendment of Service Approval	Due to non-compliances with the National Law which included: <ul style="list-style-type: none"> <li>Section 173 – failure to notify the Regulatory Authority</li> <li>Regulation 170 – failure to follow policies and procedures</li> </ul>	12 April 2021	Imposition of Conditions on Service Approval under section 55
Explorers Early Learning Brighton East 761 Nepean Hwy Brighton East 3187	SE-40010799	SLK Trading Brighton East Pty Ltd	PR-40012498	Amendment of Service Approval	Due to non-compliances with the National Law which included a failure to: <ul style="list-style-type: none"> <li>Section 165 - inadequately supervise children</li> </ul>	3 May 2021	Imposition of Conditions on Service Approval under section 55

Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul style="list-style-type: none"> <li>Section 167 – protection of children from harm and hazards likely to cause injury</li> </ul>		
Premier Choice Family Day Care  1 Corfu Ave, Tarneit 3029	SE-40000999	Premier Choice Pty Ltd	PR-40000801	Cancellation of Provider Approval	Based on the following grounds: <ul style="list-style-type: none"> <li>Section 31 – approved provider not a fit and proper person to provide an education and care service</li> <li>Section 31 – breaches of several conditions of the provider approval</li> <li>Section 31 – approved provider has not operated any education and care service for a period of more than 12 months</li> </ul>	6 May 2021	Cancellation of Provider Approval under section 33
HELPING HUGS FAMILY DAY CARE PTY. LTD.  3/3 Synnot Street, Werribee 3030	SE-40000863	HELPING HUGS FAMILY DAY CARE PTY. LTD.	PR-40000662	Compliance Notice	Due to non-compliances with the National Law which included a failure to: <ul style="list-style-type: none"> <li>comply with the conditions on service approval</li> <li>protect children from harm and hazards likely to cause injury</li> <li>ensure required programs are delivered</li> <li>ensure prescribed enrolment and other documents are kept</li> <li>ensure all information is kept on the register of family day care</li> </ul>	28 May 2021	Issue of compliance notice under section 177

EARLY CHILDHOOD

Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					educators, co-ordinator and assistants <ul style="list-style-type: none"> <li>ensure documents and information relating to the educational program are kept</li> <li>ensure health, hygiene and safe food practices</li> <li>ensure food and beverages</li> <li>ensure emergency and evacuation procedures</li> <li>ensure risk assessments and authorisation before an excursion</li> <li>ensure ventilation and natural light</li> <li>ensure toilet and hygiene facilities</li> <li>ensure relationships in groups</li> <li>ensure prescribed insurance</li> </ul>		
Shinetime Early Learning Center Pty Ltd 1a Foam St, Elwood 3184	SE-40006104	Shinetime Early Learning Center Pty Ltd	PR-40006395	Compliance Notice	Due to non-compliances with the National Law which included a failure to: <ul style="list-style-type: none"> <li>comply with the conditions on service approval</li> <li>protect children from harm and hazards likely to cause injury</li> <li>provide adequate supervision of children at all times</li> <li>ensure staffing arrangements</li> <li>ensure accurate staff records</li> <li>ensure accurate an children's attendance record</li> </ul>	28 May 2021	Issue of compliance notice under section 177



Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
Fantastic Family Day Care  9 St Peter Court Tarneit 3029	SE-40000379	Fantastic Family Day Care Services Pty Ltd	PR-00006593	Cancellation of Provider Approval	Based on the following grounds: <ul style="list-style-type: none"> <li>Section 31 – approved provider not a fit and proper person to provide an education and care service</li> <li>Section 31 – breaches of a number of conditions of the provider approval</li> </ul>	1 June 2021	Cancellation of Provider Approval under section 33
Camp Australia – Alamanda K-0 College OSHC  86-100 Alamanda Blvd, Point Cook 3030	SE-40000344	Camp Australia Pty Ltd	PR- 00002539	Conviction of an offence	Due to the serious nature of non-compliances including: <ul style="list-style-type: none"> <li>Section 51(8) – condition on service approval: service exceeded the maximum number of children being educated and cared for under its service approval</li> </ul> It admitted using a separate room for unapproved care to circumvent the approved number of places for children.	18 June 2021	Magistrate’s Court found Camp Australia guilty, with conviction, of one charge. Camp Australia ordered to pay a fine of \$10,000.
Mother's Choice Family Day Care  24 Amsterdam Avenue, Tarneit 3029	SE-00011658	Mother's Choice Family Day Care Pty Ltd	PR-00006792	Compliance Notice	Due to non-compliances with the National Law which included a failure to: <ul style="list-style-type: none"> <li>comply with the conditions on service approval</li> <li>ensure required programs are delivered</li> </ul>	5 July 2021	Issue of compliance notice under section 177

EARLY CHILDHOOD

Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul style="list-style-type: none"> <li>ensure premises, furniture, and equipment to be safe, clean and in good repair</li> <li>provide positive interactions with children</li> </ul>		
Kindy Patch Chelsea 71 Blantyre Avenue, Chelsea 3196	SE-00002885	G8 Education Limited	PR-00000898	Amendment of Service Approval	<p>Due to non-compliances with the National Law which included a failure to:</p> <ul style="list-style-type: none"> <li>Section 165 - inadequately supervise children</li> <li>Section 167 - protection of children from harm and hazards likely to cause injury</li> <li>Section 168 - required educational program</li> </ul>	6 August 2021	Imposition of Conditions on Service Approval under section 55
Little Stars Florina Childcare & Kindergarten Cnr Hawdon St & Knight St, Shepparton 3630	SE-00003689	LITTLE STARS CHILD CARE & EARLY LEARNING CENTRE PTY LTD	PR-40001593	Compliance Notice	<p>Due to non-compliances with the National Law which included a failure to:</p> <ul style="list-style-type: none"> <li>ensure there is a responsible person present at the service during the operation of the education and care service</li> <li>protect children from harm and hazards likely to cause injury</li> <li>ensure required programs are delivered</li> <li>to display prescribed information</li> <li>to notify certain circumstances to Regulatory Authority</li> </ul>	9 August 2021	Issue of compliance notice under section 177

EARLY CHILDHOOD

Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul style="list-style-type: none"> <li>ensure emergency and evacuation procedures</li> <li>ensure premises, furniture, and equipment to be safe, clean and in good repair</li> <li>ensure sufficient furniture, materials and equipment</li> <li>ensure children's access to adequate, developmentally and age appropriate toilets</li> <li>keep a record of educators working directly with children</li> <li>ensure prescribed enrolment and other documents are kept</li> </ul>		
<p>Canberra Avenue Child Care &amp; Kinder</p> <p>27 - 29 Canberra Avenue</p> <p>DANDENONG 3175</p>	SE-00004023	JCSLIM Pty Ltd	PR-40019509	Compliance Notice	<p>Due to non-compliances with the National Law which included a failure to:</p> <ul style="list-style-type: none"> <li>meet conditions on service approval – ensuring child's educational and developmental needs are met</li> <li>ensure the protection of children from harm and any hazard</li> <li>ensure required programs are delivered</li> <li>ensure information about the educational program is kept</li> <li>ensure health, hygiene and safe food practices</li> </ul>	7 September 2021	Issue of compliance notice under section 177

EARLY CHILDHOOD

Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul style="list-style-type: none"> <li>ensure premises, furniture, and equipment to be safe, clean and in good repair</li> <li>ensure person in day-to-day charge has consented in writing</li> <li>ensure an educational leader is designated in writing</li> <li>ensure the name of the responsible person is included on the staff record</li> <li>ensure child attendance records were accurate</li> </ul>		
<p>Young Einsteins Early Learning Centre Dandenong</p> <p>Unit 3, 17-19 Repton Road,</p> <p>Malvern East VIC 3145</p>	SE-00005861	Young Einsteins Early Learning Centre Pty Ltd ATF P Moodley Trust	PR-40003938	Compliance Notice	<p>Due to non-compliances with the National Law which included a failure to:</p> <ul style="list-style-type: none"> <li>ensure required programs are delivered</li> <li>ensure educators meet qualification requirements</li> <li>ensure emergency and evacuation procedures</li> <li>ensure transport risk assessment before service transport child</li> <li>ensure authorisation of the service to transport child</li> <li>ensure appropriate access to early childhood teacher</li> <li>ensure all required information is kept on each staff record</li> </ul>	17 September 2021	Issue of compliance notice under section 177

Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul style="list-style-type: none"> <li>ensure a complete record of educators working directly with children</li> <li>ensure all health information is included on child's enrolment record</li> </ul>		
First Steps Child Care Centre 1 Regent Street WHITTINGTON 3219	SE-00004374	NQ Childcare Pty. Ltd. (In Liquidation)	PR-40008590	Cancellation of Provider Approval	Based on the following grounds: <ul style="list-style-type: none"> <li>Section 31 – approved provider not a fit and proper person to provide an education and care service</li> <li>Section 31 – approved provider has not operated any education and care service for a period of more than 12 months</li> </ul>	21 September 2021	Cancellation of Provider Approval
Corryong Preschool 47 Harris Street CORRYONG 3707	SE-00003805	Towong Shire Council	PR-00002066	Emergency Action Notice	Based on the ground that there was an immediate risk to the safety, health and wellbeing of children	18 October 2021	Issue of emergency action notice under section 179
Canberra Avenue Child Care & Kinder 27 - 29 Canberra Avenue DANDENONG 3175	SE-00004023	JCSLIM Pty Ltd	PR-40019509	Amendment of Service Approval	Due to non-compliances with the National Law which included a failure to <ul style="list-style-type: none"> <li>ensure the protection of children from harm and any hazard</li> <li>ensure required educational programs are delivered</li> </ul>	19 October 2021	Imposition of Conditions on Service Approval under section 55

EARLY CHILDHOOD

Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					<ul style="list-style-type: none"> <li>provide adequate supervision of children at all times</li> <li>ensure emergency and evacuation procedures</li> <li>ensure premises, furniture, and equipment to be safe, clean and in good repair</li> <li>ensure sufficient furniture, materials and equipment</li> </ul>		
<p>Great Beginnings Cranbourne North</p> <p>20 Paxford Drive CRANBOURNE NORTH3977</p>	SE-40005968	G8 Education Limited	PR-0000898	Amendment of Service Approval	<p>Due to non-compliances with the National Law which included a failure to:</p> <ul style="list-style-type: none"> <li>ensure adequate supervision of children</li> <li>ensure the protection of children from harm and any hazard</li> </ul>	19 October 2021	Imposition of Conditions on Service Approval under section 55
<p>Billan Family Day Care</p> <p>2 Motto Drive Coolaroo 3048</p>	SE-00004497	Sagal Mohamed	PR-00002524	Cancellation of Provider Approval	<p>Based on the following grounds:</p> <ul style="list-style-type: none"> <li>Section 31 – approved provider not a fit and proper person to provide an education and care service</li> <li>Section 31 – breaches a number of conditions of the provider approval</li> <li>Section 31 – approved provider has not operated any education</li> </ul>	21 October 2021	Cancellation of Provider Approval under section 33

EARLY CHILDHOOD

Name and Address of Service	Service Approval Number	Approved Provider Name	Approved Provider Number	Nature of Enforcement	Reason for Enforcement Action	Date of Enforcement Action	Details of Action Taken
					and care service for a period of more than 12 month		